

2023

CATALOG

ASI 79750 | PPAI 112755 | SAGE 52093

WWW.PROTOWELS.COM






15 REASON WHY WE
LOVE TOWELS!

1. Watch a movie under the stars
2. Go camping
3. Wash your car
4. Vacation to the beach
5. Slide down the water slide
6. Support your favorite team
7. Go fishing
8. Run through the sprinklers
9. Go night swimming
10. Go tubing down the river
11. Go on a cruise
12. Go on a picnic date
13. Go to a concert
14. Long-lasting
15. One size fits all, makes the perfect gift!

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ACTIVE PARTICIPANT



EXPLORE WITH JUST A CLICK

This catalog is an interactive experience. Click on the contents to be taken directly to the page, or scan QR code for more info!



BEACH TOWELS



THE LANTERN
IRISH PUB



JEWEL COLLECTION BEACH TOWEL BTV-8

white

29" x 58", 8.0lb./doz., terry velour, hemmed, 100% cotton beach towel.

Imprint Area: 23" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

PRICING



SMALL BEACH TOWEL 2442

24" x 42", 6.5lb./doz., terry velour, 100% cotton towel.

navy royal blue coastal blue lime green red white

Imprint Area: 18" x 36"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



JEWEL COLLECTION BEACH TOWEL BT10



30" x 60", 10.0lb./doz., terry velour, twill hemmed,
100% cotton beach towel.

Imprint Area: 23" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color.
Additional run charges apply: \$0.37(g) per color/location. **Embroidered:** \$93.76(g).
Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000
stitches.

PRICING

DIAMOND COLLECTION BEACH TOWEL BT14

white

35" x 60", 14.0lb./doz., terry velour, twill hemmed, 100% cotton beach towel.

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

Embroidered: \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



#1
BEACH
SELLER

DIAMOND COLLECTION BEACH TOWEL BT15

35" x 60", 15.0lb./doz., terry velour, twill hemmed, 100% cotton midweight towel.

- navy
- royal blue
- coastal blue
- purple
- red
- orange
- gold
- lime green
- black

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING





PLATINUM COLLECTION BEACH TOWEL BT20

white

35" x 70", 20.0lb./doz., terry velour, twill hemmed, 100% cotton heavyweight beach towel.

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



PLATINUM COLLECTION BEACH TOWEL BT18

35" x 70", 18.0lb./doz., terry velour, twill hemmed, 100% cotton heavyweight towel.

navy royal blue coastal blue gold

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



PESHTEMAL BEACH TOWELS PESH

39" x 70", 8.0lb./doz., 100% turkish cotton striped beach towel with fringes. Can be worn as a skirt or shawl. Perfect beach accessory.

- coastal blue
- gray
- navy

Set-up Charge: Embroidered/Laser Patch: \$93.76(g)
Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING





WAFFLE WEAVE BEACH TOWEL

MWB-12

35" x 60", 12.0lb./doz., 80% polyester, 20%
Polyimide midweight beach towel.



Imprint Area: 25" x 50" **Sublimation:** 35" x 60"
Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color.
Additional run charges apply: \$0.37(g) per color/location.



PRICING



TEEMA WAFFLE TOWEL TM-TWW

36" x 66", 14.0lb./doz., 100% turkish cotton waffle beach towel with fringes. modern 3-dimensional waffle weave makes this towel thick, warm soft, and incredible fast drying. Spa like towel can be used for any occasion.



PRICING

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location. **Embroidered/Laser Patch:** \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.



SAND REPELLENT BEACH BLANKET SR4560

45" x 60", 100% polyester blend that repels sand. Rolls up easily, with black woven wrap with hook and loop closure.



PRICING

Imprint Area: 25" x 46"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location. Embroidered/Laser Patch: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches. *Only black ink or tone on tone is offered on this item.*



FRINGED ROUND BEACH TOWEL BTR60

60" (excluding fringes) diameter round beach towel. 20 lbs./doz., 100% cotton. ¼" self hem.



PRICING

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.

SUBLIMATED TOWELS

12 piece Minimums

Edge- Edge Sublimation

Fully customizable & easily add personalization at no additional cost

Over 25+ Pro vision items available

No color limitations & full-color

PRO  ISION

BOOST YOUR
BRAND IN

BRILLIANT COLOR

PRO VISION BEACH TOWEL SUB-2242



PRO VISION BEACH TOWEL SUB-9



PRO VISION BEACH TOWEL SUB-17



SUB-2242



SUB-9



SUB-17



CUSTOM FIBER REACTIVE TOWELS

LOW PRICING

EDGE - TO -EDGE PRINTING

**NO CHARGE FOR CUSTOM COLOR
MATCHING**

LOW MINIMUMS

100% COTTON

**AVAILABLE IN GOLF TOWELS , BLANKETS, RALLY
AND SPORTS TOWELS!!**

LEAD TIMES 60-90 DAYS



GOLF TOWELS



**LIFE IS FULL OF
IMPORTANT CHOICES**





PLATINUM COLLECTION GOLF TOWEL TRU35CG or TRU35TG



16" x 25", 3.5lb./doz., terry velour, dobby hemmed, midweight, 100% cotton towel INCLUDES Corner Grommet & Hook or Tri-Fold Grommet & Hook.

Imprint Area: 12" x 16" (CG) ; 4" X 16" (TG)

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location.

Embroidered: \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING

JEWEL COLLECTION GOLF TOWEL TRU25CG or TRU25TG



15" x 24", 2.0lb./doz., terry velour, hemmed, lightweight, 100% cotton golf towel. INCLUDES Corner Grommet & Hook or Tri-Fold Grommet & Hook

Imprint Area: 12" x 16" (CG) ; 4" X 16" (TG)

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Embroidered:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



MICROFIBER WAFFLE GOLF TOWEL MW-26CG or MW-26TG



16" x 26", 3.0lb./doz., 80% polyester / 20% polyamide, microfiber waffle golf towel. Colors Available: INCLUDES Corner Grommet & Hook

Imprint Area: 12" x 16" (CG) ; 4" X 16" (TG)

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Embroidered:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches. **Pro Vision Sublimation:** No set-up fees.

PRICING



MICROFIBER WAFFLE CADDY TOWEL MW-40CG



17" x 40", 4.8lb./doz., 80% polyester / 20% polyamide, microfiber waffle caddy towel. Colors Available: INCLUDES Center Grommet & Hook

Imprint Area: 12" x 33"

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Embroidered:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches. **Pro Vision Sublimation:** No set-up fees.

PRICING



NO
ADDITIONAL
COST TO
PERSONALIZE

PROVISION

UPGRADE YOUR GOLF TOWELS WITH CARABINER CLIPS



The best golf towels are easy to access. That means they need a golf towel clip that's simple to push open and close. Add \$0.50(g) each. Choose from Brass, Silver or Black.



Custom Jacquard woven golf towel options available

FITNESS/SPORTS/RALLY TOWELS





PROMOTIONAL RALLY TOWEL TRU17

white

11" x 17", 1.0lb./doz., terry velour, hemmed,
100% cotton rally towel.

Imprint Area: 8" x 13"

Set-up Charge: Imprinted: \$45.00(g) per color. Price includes
1 color. Additional run charges apply: \$0.19(g) per color/location.

PRICING



JEWEL COLLECTION SOFT TOUCH SPORT/STADIUM TOWEL TRU18



PRICING

15" x 18", 1.3lb./doz., terry velour, hemmed,
100% cotton rally towel.

Imprint Area: 11" x 14"

Set-up Charge: Imprinted: \$45.00(g) per color.
Imprinted price includes one color. Additional
run charges apply: \$0.19(g) per color/location.

Embroidered: \$93.76(g). Embroidery pricing includes
up to 8k stitches. Additional stitches: \$0.27(g) per
1,000 stitches.



PRO VISION RALLY TOWEL FOTO-18

15" x 18", 1lb./doz., 100% polyester, hemmed.

Set-up Charge: No set up fees.

PRICING

PRO VISION



DIAMOND COLLECTION SPORTS TOWEL TRU25



16" x 25", 2.5lb./doz., terry velour, dobby hemmed, midweight, 100% cotton sport towel.

Imprint Area: 12" x 16"

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location.

Embroidered: \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



DIAMOND COLLECTION SPORTS TOWEL TRU35

16" x 25", 3.5lb./doz., terry velour, dobby hemmed, heavyweight, 100% cotton sport towel.

Imprint Area: 12" x 16"

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Embroidered:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.



PRICING



PRO VISION

PRO VISION FITNESS TOWEL SUB-1144

11" x 14", soft polyester front and cotton terry on the back. Edge to edge sublimation printing. 1 piece minimum and no set up fee.

Set-up Charge: No set up fees.

PRICING



FITNESS TOWEL FT42



*Solid white imprint should not be used on any color variation of the FT-42CF.

12" x 42", 4.0lb./doz., terry velour, 100% cotton towel.

Imprint Area: 6.5" x 35"

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location.

Embroidered: \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



FRIGITOWEL XTRA COOL COOLING TOWEL CT-34/ CT-30



PRICING

Sizes Available:

8" x 30" – Item # CT-30
 11" x 34" – Item # CT-34

Just moisten, snap and cool down fast! The Frigitowel Xtra Cool instant cooling towel lasts for up to 2 hours and keeps you refreshed and comfortable during even the most intense overheating. Designed to provide a frosty chill even after repeated use, this remarkable towel is made from a high-performance fabric that cools quickly when moistened with water or sweat. The lightweight cooling towel is breathable, chemical-free, and machine washable. 100% microfiber cooling towel.

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Pro Vision Sublimation:** No set-up charges. **Custom Wrap: Set-up Charge - Imprinted:** \$43.75(g). Contact a ProService Rep for the template to create your wrap.



Custom Wrap

LIFESTYLE

DOUBLE SIDED INDOOR SUBLIMATED PILLOW
SUB-1420-IP | SUB-2020-IP

Indoor pillow is made of a soft broadcloth, with a sublimation print on both sides and available in two sizes. 14" x 20" and 20" x 20"

[PRICING](#)**DOUBLE SIDED OUTDOOR SUBLIMATED PILLOW**
SUB-1420-OP | SUB-2020-OP

The outdoor pillow is made of a soft yet more durable twill material, with sublimation prints on both sides and also available in two sizes 14" x 20" and 20" x 20".

[PRICING](#)

Lead Time: 2-4 weeks



KEEPSAKE TEA TOWEL TEA-1826

white
only

PRICING

18" x 26", 1.7lb./doz., flat woven, hemmed, lint-free 100% cotton tea towel.

Imprint Area: 12" x 16"

Set-up Charge: Imprinted: \$45.00(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.19(g) per color/location. **Embroidered:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.



PRO VISION TEA TOWEL SUB-T1626

16" x 26", 100% polyester, hemmed. Full color edge to edge.

This soft, absorbent full color towel can bring color and life to a highly functional kitchen accessory like never before.

Set-up Charge: No set up fees.

PRICING



SUBLIMATED KITCHEN APRON SUB-APR

Full color 24" x 28" 1/2, 600D Tarpaulin Sublimated Apron. Adjustable neck strap and ties for comfortable use for any size.

Set-up Charge: No set up fees.

PRICING

CHALLENGER LAMBSWOOL THROW CH5060

PRICING



Luxurious yet affordable, this plush reversible throw features micro fur on one side, while the other side offers the coziness of faux lambswool. 50" x 60". Faux micro mink fur/faux lambswool, 100% polyester.

Set-up Charge: Embroidered/Laser Patch: \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.





PRO VISION PLUSH THROW FOTO-PLUSH

The unbelievable softness of this plush throw combined with full-color, edge-to-edge graphics creates a stunning gift that enhances any brand or event. 50" x 60" soft, plush throw. 100% polyester. Self hem. Edge-to-edge sublimation.

Set-up Charge: No set up fees. Domestic decorating. Lead time 10 to 15 working days.

PRICING

SWEATSHIRT BLANKET SB

50" x 60", 280g/sqm, 50% cotton / 50% polyester, self hemmed blanket.

athletic gray

black

scarlet red

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location. **Embroidered/Laser Patch:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



PRO VISION CHALLENGER THROW FOTO-CH

Luxurious yet affordable. Now designed to offer full-color, edge-to-edge printing to recreate photo-realistic images. Faux micro fur/faux lambswool. Offered in 2 sizes: 50 x 60 and small size at 30 x 40 100% polyester. Whipstitch finish.

Set-up Charge: No set up fees. Domestic decorating. Lead time 10 to 15 working days.

PRICING





TEEMA HAMPTON BLANKET TM-BLHP

82" x 63", 30.0lb./doz., 100% turkish cotton soft, fast drying and durable peshtemal. Perfect for any activity. Imprint and embroidery options.



Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.
Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



TEEMA STONE BLANKET TM-BLST

Turkish cotton, 84" x 71", 2.2lbs, versatile, lightweight and durable peshtemal. Perfect for any activity. Imprint and embroidery options.



Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location.
Embroidered: \$93.76(g) Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches.

PRICING



PROMO FLEECE BLANKET **PROMOFL**

Soft, lightweight throw. Whipstitch finish. 50" x 60". Anti-pilling fleece. 100% polyester.

Imprint Area: 25" x 50"

Set-up Charge: Imprinted: \$112.50(g) per color. Imprinted price includes one color. Additional run charges apply: \$0.37(g) per color/location. **Embroidered/Laser Patch:** \$93.76(g). Embroidery pricing includes up to 8k stitches. Additional stitches: \$0.27(g) per 1,000 stitches. Straps colors to include Pink, Black, Navy, Red, Royal, White, Yellow.



PRICING



EMBROIDERY/LASER PATCHES

LEAD TIME: 5-10 working days

MINIMUM ORDER: Minimums vary by product

MAXIMUM NUMBER OF THREAD COLORS: 12 color maximum on all quantities.

COLOR MATCHING CHARGES: Pro Towels will match color as close as possible with available threads. If a specific thread is required, please call for details.

SET UP & DIGITIZING CHARGES: Digitizing Fee - \$93.76(g); Editing Fee - \$31.25(g) per edit; Customer supplied files may require additional editing.

Reorders: If DST file is provided, no set up charge on reorder. Pro Towels is not liable if the DST file provided does not meet the requirements to embroider on our products.

RUNNING CHARGES: Catalog pricing includes up to 8,000 stitches.

ADDITIONAL INFO. AND CHARGES: Additional Stitches - \$0.27(g) per additional 1,000 stitches above the first 8,000. Metallic Surcharge - \$0.16(g) per 1,000 stitches. Embroidery Thread Color Charge: \$31.25(g) per thread color change, unless change to black or white. Second location: \$3.75(g) each additional location.

SPECULATIVE SAMPLE CHARGE: 50% OFF of EQP cost for item plus full set up fees. If the spec sample generates an order, no additional setup charges will apply.

PERSONALIZATION: Add \$3.75(g) to each embroidered price of any item.



IMPRINTING

LEAD TIME: 5-7 working days after art approval

MINIMUM ORDER: Minimums vary by product

PMS COLOR MATCHING CHARGES: We will match color as close as possible at no extra charge.

SET UP CHARGES: Items 11" x 42" or smaller - \$45.00(g) per color; Items 24" x 42" or larger - \$112.50(g) per imprint color.

RUNNING CHARGES: Each additional color/location: Items 11" x 42" or smaller - \$0.19(g) per imprint color; Items 24" x 42" or larger - \$0.37(g) per imprint color.

ART CHARGES: Billed per hour - \$40.00(k) minimum.

SIGNATURE PRINTING: Set-up charge: \$50.00(g). Up to 200 names included in set up charge. Over 200 names, may incur an additional fee.

COLOR CHANGE CHARGE: \$25.00(k)

SPECULATIVE SAMPLE CHARGE: 50% OFF of EQP cost for item plus full set up fees. If the spec sample generates an order, no additional setup charges will apply.

WE USE WATER-BASED INKS ON OUR TOWELS FOR A SOFT TO THE TOUCH FEEL

Eco-friendly Ink! To get the best results when printing on our colored towels, we recommend the following imprinting methods below.



COLOR-ON-COLOR (OR TONE-ON-TONE)

Select an ink color in a darker shade to the towel, for an understated, elegant look. Color-on-color imprinting is most effective when used on towels in lighter colors.



PROLUCENT

We use a water-based white proprietary ink blend that allows the towel's color to show through. The result appears as a lighter shade of the towel color & creates an etched appearance.



BLACK

Go BIG and BOLD. Black ink is sure to stand out in a crowd on most colored towels.



COMBO

A combination of Prolucent and Color-on-Color Create a unique presentation by combining these decorating methods.



SUBLIMATION PROVISION

LEAD TIME: Production: 10-15 working days after artwork approval

MINIMUM ORDER: 12 piece, except YM-2468 Yoga Mat or Jersey Towels.

SET UP CHARGES: NO set up charges.

MAXIMUM NUMBER of IMPRINT COLORS: Unlimited.

ARTWORK: Acceptable formats include: PSD, EPS, JPG and PDF. Art MUST be provided at 300 DPI full scale. (Example: Artwork for SUB-1518 MUST be 14.5" x 18" at 300 DPI). *For best possible results make sure artwork is provided at the high resolution. Avoid using borders or solid dark/black backgrounds.

COLOR MATCHING CHARGES: We will attempt to match your PMS color request as best as we can, but we cannot guarantee a 100% match.

ART CHARGES: Billed per hour – \$40.00(k) minimum.

SPECULATIVE SAMPLE CHARGE: 50% off of EQP cost for item.



4 COLOR PROCESS

LEAD TIME: 3-4 weeks after artwork approval

MINIMUM ORDER: 600 pieces golf & sport towels; 300 pieces beach towels

MAXIMUM NUMBER OF IMPRINT COLORS: 4 process colors required. 1 or 2 additional spot colors required in some cases.

SET UP CHARGES: Items 11" x 42" or smaller - \$45.00(g) per imprint color; Items 24" x 42" or larger - \$112.50(g) per imprint color; Submit artwork for consideration, review and quoting.

ART CHARGES: Submit artwork for consideration, review and quoting. Art and Film Preparation Fee - \$400.00(k).

SPECULATIVE SAMPLE CHARGES: 50% off of EQP cost for item + full set up. If the spec sample generates an order, no additional setup charges will apply.

PRE-PRODUCTION SAMPLE CHARGE: Required for all orders: \$40.00(k).



JACQUARD

LEAD TIME: 6 - 8 weeks after artwork and credit approval

MINIMUM ORDER: Minimums vary by product

MAXIMUM NUMBER OF IMPRINT COLORS: 3 colors max (including background color). Submit artwork for review.

COLOR MATCHING CHARGES: Contact ProService for available colors.

ART CHARGES: Billed per hour - \$40.00(k) minimum.

ADDITIONAL INFO. AND CHARGES: 15% Over/Under applies

PRE-PRODUCTION SAMPLES: Will be supplied with colors running on machine. No charge; a shipper number is required.

SPECULATIVE SAMPLE CHARGE: \$62.50(g) utilizing colors currently on loom; \$200.00(k) for exact colors.



FIBER REACTIVE

LEAD TIME: 60-90 working days after receipt of P.O. and approved sample.

MINIMUM ORDER: Beach Towels - 600 pcs.;

Golf / Sport Towels (16" x 25") - 2,500 pcs.; Rally towels (15" x 18") - 5,000 pcs.

MAXIMUM NUMBER of IMPRINT COLORS: Up to 9 colors. Based on complexity of art.

COLOR MATCHING CHARGES: No charge. Exact color match is not guaranteed.

ART CHARGES: Billed per hour - \$40.00(k) minimum.

TERMS: 50% deposit required for all fiber reactive orders.

INVENTORY

- Mill tolerance allows 5% variance in towel weights and sizes.
- Due to the flexible nature of textiles, a tolerance of 5% either way from center is acceptable for imprinting position.
- Production colors may vary among dye lots.
- We reserve the right to substitute product of equal or better specifications.
- Please allow extra time for sewn products (Ex. TT-25TG).

CHANGES & CANCELLATIONS

- Changes may delay production and shipping.
- Canceled orders will be charged for costs of set ups, digitizing and possible art charges incurred as of cancellation date.
- Any changes made to an order (by phone) after received at factory must be confirmed in writing. Note: Changes may delay shipments and charges may apply. Adjustments to ship methods MUST be received 2 days before scheduled ship date or changes cannot be guaranteed.

REORDERS

50% off set up fee on all exact reorders for screenprinted products (reorder must be placed within 1 calendar year). NO set up charges for exact reorders on embroidery. When reordering, please state previous invoice and PO#. No changes in artwork are allowed. If changes are requested, a new set up fee will be required. We cannot guarantee exact color matching on re-orders.

OVERRUNS / UNDER RUNS

- Manufacturing standards dictate orders be subject to a \pm 5% allowance, therefore orders may ship \pm 5% unless exact quantity is requested.
- Exact quantities may be requested for a 5% surcharge.
- Orders specifying NO OVERRUNS may receive up to 3% under runs.

BLANK GOODS

- Any blank goods ordered without finishing (1,000 or less) ship within 24 hours; any with finishing required (grommets, tri-folding, etc.) will ship in 48 hours.
- Blank good orders of 1,000 or more without finishing will ship within 48 hours; up to 72 hours for up to 1,000 pieces with finishing. Call for details on larger orders.
- Blank goods altered in any way (i.e. Grommets, Tri-folding, etc.) are not returnable for credit.
- Blank goods can be returned within 72 hours of delivery date. Contact ProService for return authorization. Returns will be invoiced a \$50.00(a) restocking fee and all freight. Returns received without prior authorization will be denied.
- NOTICE: It is the responsibility of the customer to inspect for defects as well as style, color, size and quantity of the shipment PRIOR TO DECORATING.

PACKAGING

- Poly bagging \$0.19(g) per item.
- Clear Vinyl Zipper Bags \$0.58(g) per item.
- Palletizing and shrink wrapping \$12.50(g) per pallet.
- Special fulfillment (packaging) available – call for pricing. If you want gift sets that do not appear in our product offering, we can assemble it for you. Please confirm your products will fit in desired packaging. Additional production time may be required.
- We will insert 3rd party supplier products into all gift sets for an additional handling fee. We will not be held responsible for the condition or inspection of customer supplied products.

SHIPPING INFORMATION

- Complete shipping instructions must accompany each order before the order will be entered for production. If proper shipping information is not provided by order completion, Pro Towels reserves the right to ship the order directly to the distributor.
- Unless shipping methods or instructions are specified, we reserve the right to ship by most beneficial means of transportation.
- Pro Towels is not responsible for late deliveries/delays by the shipping carrier or due to unforeseen acts of nature (weather disasters), war, pandemic, strikes, terrorism, etc.
- Final shipping cost is dependent on shipping location where product is decorated (may vary).
- Pro Towels will not be held responsible for delays or damages caused by carrier. Claims must be made with shipping company.

SHIPMENT CHARGES

- Third party shipping is available upon request. However, account number must be provided.
- Drop Shipments \$5.00(k) per location. Shipping charges are additional.
- Handling Charge applies to all orders: \$8.00(k) per order.
- Drop Shipments must be provided in an our template Excel spreadsheet. Contact us for the template or you can download from our website.

FREIGHT QUOTES

- Contact Pro Service CS for freight quote assistance.
- Quotes are estimates only; actual costs may vary.
- Pro Towels will not be held responsible for variances between freight quotes provided and final shipping charges.

CLAIMS

Damaged/Defective/Misprinted merchandise: ALL CLAIMS must be made within 7 days of receipt of merchandise NO EXCEPTIONS. Failure to do so will void all claims! All products are guaranteed against defects in material and craftsmanship for 90 days from invoice date. Any credits or reprints are at the discretion of Pro Towels. An additional restocking fee will apply for pre-approved returns.

COPYRIGHT / TRADEMARK LAWS

We assume submitted artwork is in full compliance with laws governing copyrights and trademarks. Customers agree to hold Pro Towels harmless for any damages and or costs rising under these laws as a consequence of our using the artwork. All logos portrayed in our catalog are for illustration only and are not available for sale, unless otherwise specified by the owner of the copyright.

PRODUCT SAFETY & COMPLIANCE

We comply with all applicable laws and regulations regarding the safety of our products, including CPSIA and Prop 65 regulations. We will also meet applicable recognized voluntary industry standards for our products & processes along with national/state/local laws and regulations. Contact for any compliance or Prop 65 documentation that is needed.

WEBSITE IMAGES

The digital images we display have the most accurate color possible. However, due to differences in computer monitors, we cannot be responsible for variations in color between the actual product and your screen.



PLACING AN ORDER

Please include the following in your Purchase Order:

- PO#
- Company Name
- Billing Address
- Contact Email/Phone Number (for proofing)
- In-Hands Date
- Item Number, Item Name and Color of Item
- Quantity
- Decoration Method
- Imprint Colors / Thread Colors (reference PMS if applicable)
- Location of Imprint or Embroidery
- Art Instructions or any Additional Notes
- Shipping Address and Ship Method

Send your purchase order to orders@protowels.com

Send your artwork to the address stated in the section below.

Be sure to include company name and PO# in the subject line.

ARTWORK

We recommend all files be sent via e-mail. Please make sure that you include your company's name and P.O. number with all e-mailed artwork.

Submit your artwork to the following e-mails:

- Screenprinting & Sublimation = proart@protowels.com
- Embroidery = orders@protowels.com

Customers will be held responsible for any charges incurred to resolve problems if the digital file is not received in a usable format (see below).

Acceptable File Types:

- Adobe Illustrator CC or below
- ZIP (compression file)

Acceptable Image Types:

- VECTORIZED
- EPS
- Layered File (300 dpi min.)

PDF files are acceptable if originally created in Illustrator as vector artwork.

Art Charges: \$40.00 (k) minimum per hour.

- Art charges will apply if requirements are NOT met and any necessary alterations are involved in order to meet production standards. WE DO NOT ACCEPT FAXED ART!

Printed Artwork Specs

- All fonts and strokes must be converted to outlines.
- Minimum Type Size: Terry velour products = 20 pt.
- Minimum Line Weight: Terry velour products = 2 pt.
- Avoid art with straight lines or borders that follow the towel edges.
- Avoid thin lines and condensed lettering.

Standard Imprint Ink Colors

Black, Gray (430 C), Purple (266 C), Dark Green (349 C), Navy Blue (281 C), Medium Blue (Reflex Blue), Yellow (Yellow C), Gold (1235 C), Orange (165 C), and Red (186 C). White is only used with plastisol inks and on smaller products like golf and rally towels.

PMS COLOR MATCHING

We will attempt to match your PMS color request as best as we can, but we cannot guarantee a 100% match. Be sure to specify any PMS colors on original purchase orders.

4-COLOR PROCESS

Submit Artwork to be reviewed and quoted. NOTE: Some jobs may require additional spot colors to ensure quality product and good ink coverage. Minimum: 600 for golf / sport towels or 300 for beach towels. Art and film preparation charges are \$400.00 (k) plus screen charges for a minimum of 4 screens.

VIRTUALS

- Virtuals are not your e-proof.
- Please limit virtual requests to 3 items per logo.
- Virtuals can take up to 72 hours, depending on complexity of artwork and number of virtuals requested.
- Virtuals are only mockups. They are not exact representations.
- Product images are available for download online, as well as the ability to create your virtual mockups with our Virtual Studio tool.

PROOFS

Art proofs will be e-mailed to you between 24-48 hours after order submission. All proofs must be approved by the customer and e-mailed back to us without delay. For repeat orders, proofs are provided upon request. Please advise ProService if you require a proof. A flat rate of \$5.00(k) will be applied for all paper proofs that do not require a pre-production sample. All embroidery orders require a sewn out proof to approve and will be a flat rate of \$10.00 (k). If you choose to waive the embroidery sew out proof, we are not held responsible for final appearance of embroidery based on digitized file. Delays on proof approval will increase production time. Embroidery reorders will not receive a proof unless requested.

PRE-PRODUCTION PROOFS

\$40.00(k) on beach towels & \$15.00(k) for golf & rally towels, plus cost of product at min. quantity. Pre-production proofs may be REQUIRED for large orders (1,000+ pcs).

EMBROIDERY ARTWORK SPECS

Acceptable Digitized File Type: Tajima formatted files.

Acceptable Image Types: .EPS, .JPG, .TIF, .AI, .PDF. Call for other acceptable formats. A digitizing fee will apply.

- Digitizing charges can be found on page 96.
- All tapes / files MUST include thread colors and sequence.
- Pro Towels is not liable if the DST file provided does not meet the requirements to embroider on our products.
- Lettering no smaller than 5mm is recommended.
- To edit a digitized file, there will be a \$31.25(g) charge.
- Thread colors can be matched to Pantone Colors as close as possible, if needed.
- If an exact thread color or type is required for an order (and we currently don't supply), you can purchase for your order at an additional cost. Please call for info.
- Embroidery Thread Color Charge: \$31.25(g) per thread color change, unless change to black or white.
- Second location: \$3.75(g) each additional location.
- Personalization: \$3.75(g) each personalization for each piece.
- For quotes on stitch counts, please contact ProService.

SAMPLES

- Sample orders are required in writing and shipper number MUST be provided.
- Requests received before 3 PM will ship SAME DAY from each respective location.
- Unless specified, we reserve the right to ship by most beneficial method.

SPEC SAMPLES

50% off of EQP cost for item plus full set up. If the spec sample generates an order, no additional setup charges will apply.

SELF PROMOTION

EQP less 25% on the following techniques: imprinting or embroidery. Sublimation is excluded.

PRODUCTION TIME

All production and delivery times are subject to product availability, proof approval and credit approval. Production times are dependent on acceptable art and order confirmation. Delays on pre-production sample / proof approval or the absence of any needed information on the original purchase order may delay or add to the production time.

- Production times are dependent on acceptable art and order confirmation.
- In-hand dates must be clearly marked or stated on purchase order. If no in-hands date is submitted, we reserve the right to ship within our standard production lead times.
- **LEAD TIMES**
All lead times are based on catalog quantities only. Please contact ProService for current lead times, which are subject to change or may alter due to high seasons in summer and winter months. Standard lead times are as follow:
 - Imprinting: 5-7 working days after art approval.
 - Embroidery: 5-10 working days after art approval.
 - Sublimation: 10-15 working days after art approval.

RUSH ORDERS

We may accommodate any request rush services based on current lead times and capacity. A 35% rush charge may apply. Please contact ProService for more information.

LESS THAN MINIMUM

We may accommodate any less than minimum requests based on current capacity and with an additional charge. Please contact ProService for more information.